

*Good News for tourists travelling to UAE...
Get refund on taxes (VAT) paid on your spends*

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This document is an update on the recent notification regarding refund of VAT being paid by the travellers to Dubai while shopping in Dubai. Shopping in Dubai has become more pocket friendly....

Much awaited cabinet decision for refund of VAT to the tourists has been issued. This refund process will be applicable from Nov 1,2018.

FTA has appointed “Planet” as the executive tax refund operator for Tourist Refund Scheme.



Who is Eligible?

“**Overseas tourist**” with minimum spend of **AED 250** is eligible for refund. Overseas tourist means any natural person who is not a resident of any of the implementing states and who is not a crew member on the flight or aircraft leaving an implementing state.



What goods are eligible for tax refunds?

Taxable goods except for:

1. Goods that have been consumed, fully or partly, in the UAE or any Implementing State
2. Motor vehicles, boats and aircrafts
3. Goods that are not accompanied by the Overseas Tourist at the time of leaving the Emirates.



How much VAT refund does the tourist get back?

The tourist will receive 85% of the total VAT amount paid, minus an admin fee of 4.80 dirhams per Tax Free form.



How will this refund process work?

Merchant get registered with Planet and enter into an agreement with them by filing the form provided by Planet.



Whenever a tourist makes an eligible purchase, the shop assistant captures tourist information using planet's app.



Then enters the transaction purchase price.



A digital tax Free form is then created and given to the tourist

Scan the QR code to link the transaction with the tourist's passport details.



Place Planet's QR code tag on the back of the sales receipt.



To Do for the Tourists



The tourist takes goods and tagged receipt to the airport, seaport or border crossing along with the other details required



The tourist goes to a Planet Validation point: - For airports: Before checking in and going through security.



Once validated, the tourist chooses a refund method



Passenger proceeds for Security



Documents required for export validation

1. Tourist's sales receipt with the tax refund tag affixed to the back
2. Purchased goods (tourist will have to show the goods to validation staff)
3. Passport
4. Boarding pass



Modes of Refund

1. Cash*
2. Credit Card (Visa, Mastercard, Amex, CUPS)

*there's a limit of 10,000 AED for cash refunds

Click on **Planet** to register the Merchant



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